

OUR VALUES

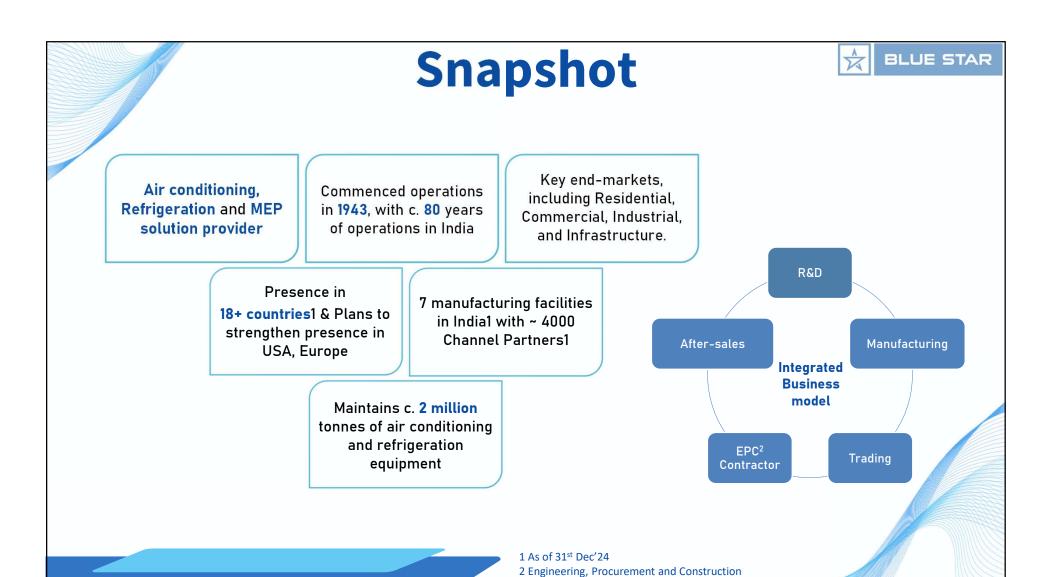


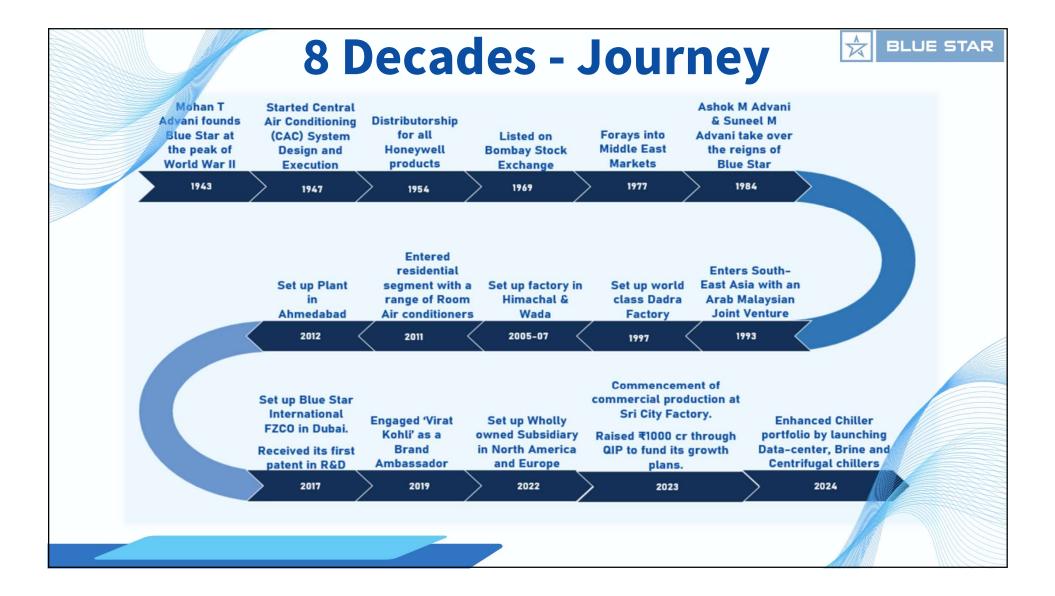


"To dream, to strive, to care and, above all to be the best in everything we do."



"I am Blue Star. I take pride in delivering a world-class customer experience."

















Electro-Mechanical Projects and Commercial Air Conditioning Systems



BLUE STAR

Electro-Mechanical Projects:

- ☐ Good progress in order finalizations from factories and data centers.
- ☐ Muted demand from commercial real estate and infrastructure.
- □ Carried-forward order book at ₹5,146 crores as of December 31, 2024 (growth of 10.7%).

Commercial Air Conditioning Systems:

- ☐ Reasonable growth driven by manufacturing, education, retail, and auditoriums.
- Leadership in Ducted System segment, strong position in VRF and Chiller categories.

After Sales Service:

- ☐ After sales service business is maintaining contracts for ~2.5 million tonnes of air conditioning and refrigeration equipment.
- ☐ Currently serving ~4000 towns with more than 2 million service calls a year.

International Business

Development of new products targeting decarbonization and energy efficiency for key OEMs in Europe and North America is progressing well.





Unitary Products

BLUE STAR

Room Air Conditioner:

- □ Room AC business achieved remarkable growth, with quarterly market share of 14%.
- ☐ Addressing supply chain challenges for sustained demand.
- ☐ Blue Star available in ~10200 outlets across India.

Commercial Refrigeration:

- Regulatory issues in key products like Deep Freezers and Storage Water Coolers are behind us, now focusing on upcoming summer season.
- □ Strong growth levers in quick commerce and food delivery markets, especially Modular Cold Rooms and Visi Coolers.

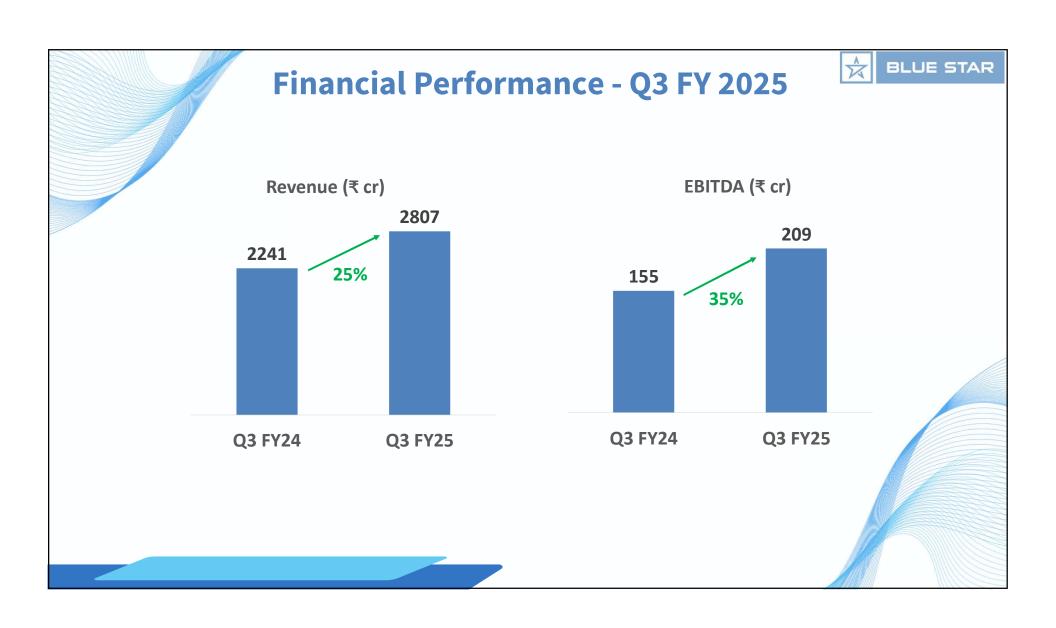


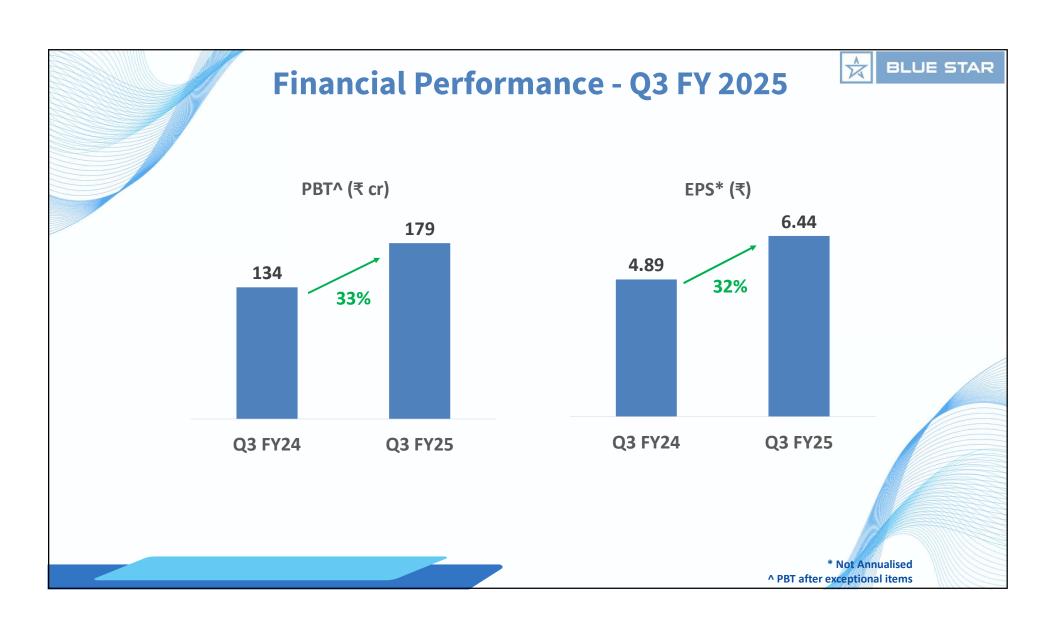


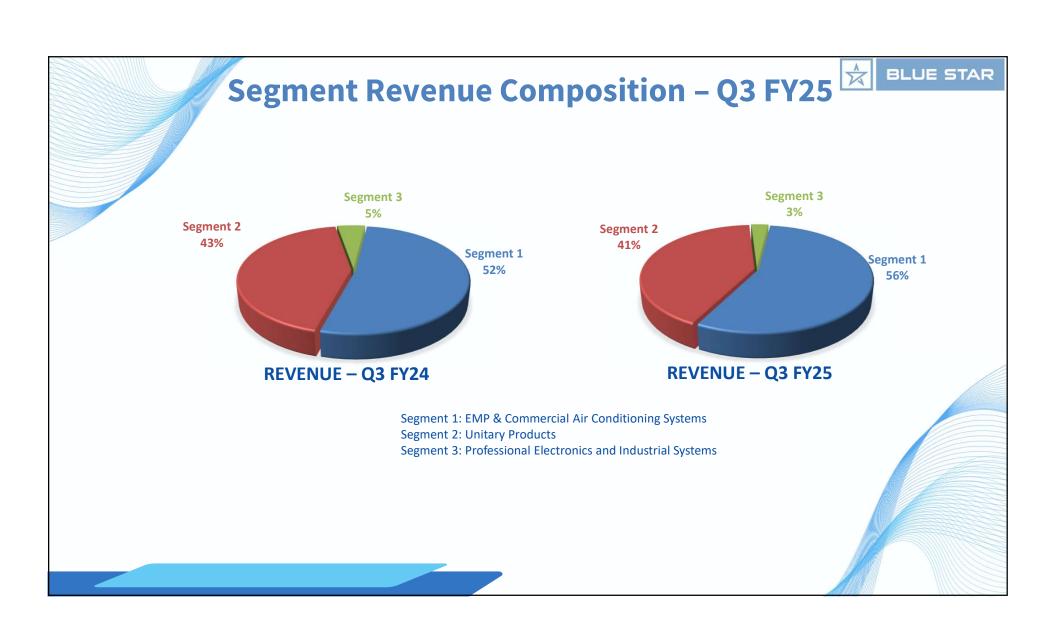
Professional Equipment & Industrial Solutions

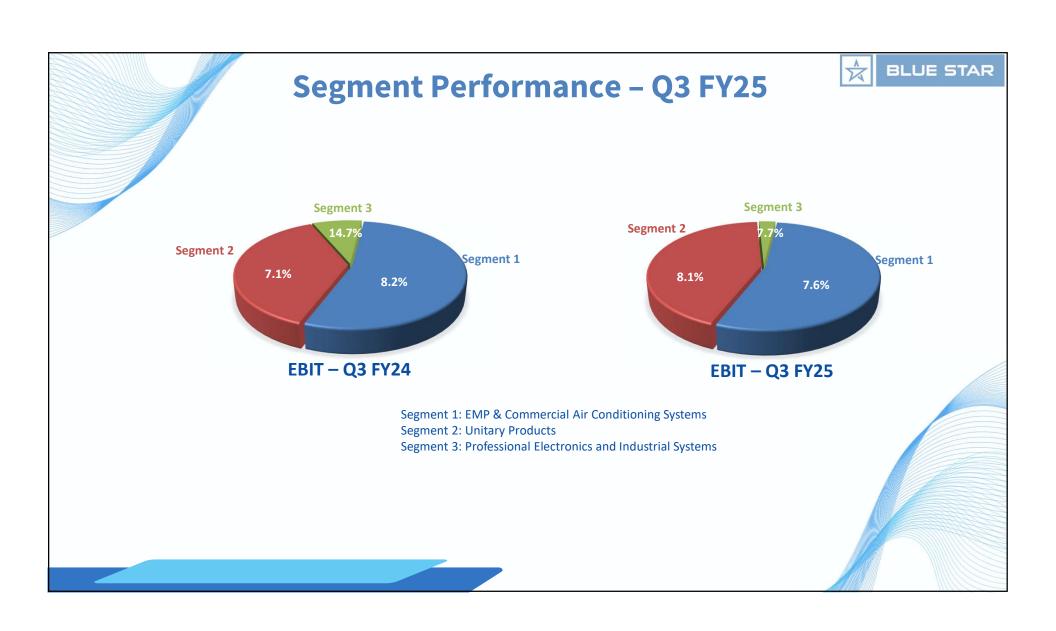
- ☐ This quarter, our Industrial Solutioning business continued to demonstrate strong momentum and growth.
- ☐ The Med-Tech and Data Security segments experienced sluggishness in order finalizations.
- ☐ The customer experience centers for industrial solutions in Thane, Chennai, and Pune are gradually becoming operational.

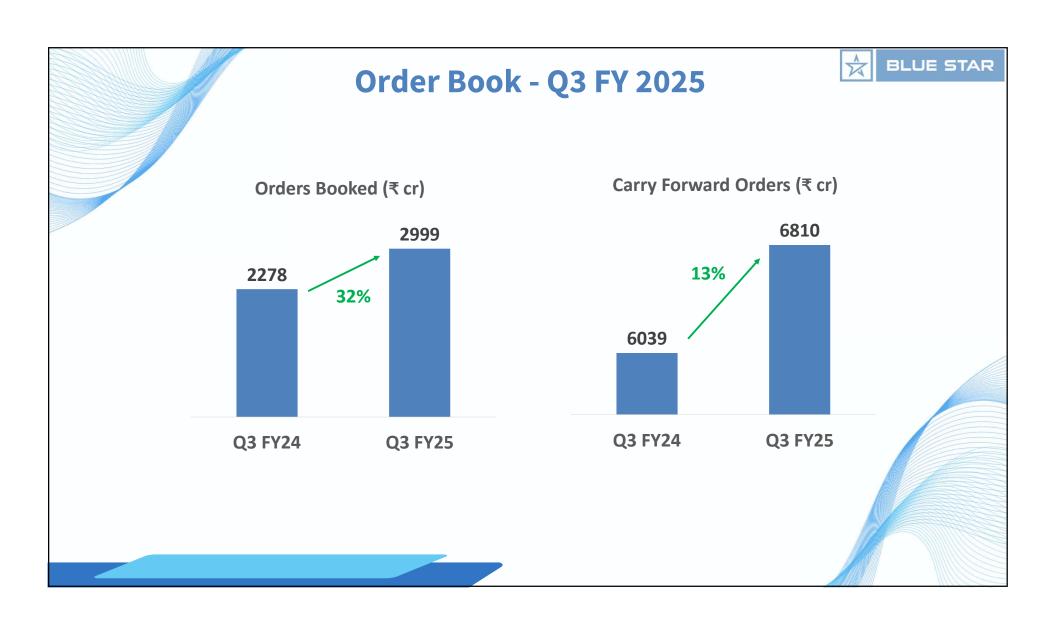








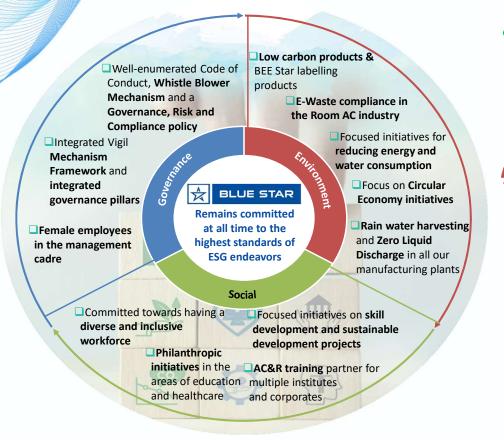














- Sustainability
- Eco-friendly Initiatives
- Renewable Energy
- Product Energy Efficiency
- · Focus on waste reduction and recycling



- Worker Rights, Health & Safety
- Educational Initiatives & Scholarships
- **Diversity and Inclusive Workforce**
- Medical Support
- Skill Development

'Governance

- Code of Conduct
- Whistle Blower Programme
- Board Diversity
- Enterprise Risk Management
- Integrated Vigil Mechanism

