

#### **About Blue Star**



- India's leading air-conditioning, commercial refrigeration and MEP contracting company
- Total Revenue from Operations: ~ Rs. 6046 crores
- Employee Strength: ~2700
- 6 manufacturing facilities and 1 new facility being set up
- 31 offices; ~3950 channel partners
- Presence in 19 international markets in the Middle East, Africa, SAARC and ASEAN regions
- Comprehensive solutions for corporate, commercial, residential customers
- Winner of the prestigious Golden Peacock Award for Excellence in Corporate Governance, for three years in a row (2019, 2020 & 2021)
- Winner of the prestigious Golden Peacock Award for Corporate Ethics, 2019 and Risk Management, 2020
- Winner of ICSI Best Governed Company (Listed Company: Medium Category) – 2019 award.

#### **Blue Star - Vision & Credo**





#### **Governance Structure**



#### **Chairmen Emeriti**



Ashok M Advani



Suneel M Advani

#### **Board of Directors**



Shailesh Haribhakti Chairman



Vir S Advani Vice Chairman & Managing Director



B Thiagarajan Managing Director



Sam Balsara Independent Director



Anil Harish Independent Director



Anita Ramachandran *Independent Director* 



Arvind K Singhal Independent Director



Rajiv R Lulla Non-Executive Director



Sunaina Murthy
Non-Executive
Director



Dinesh Vaswani
Non-Executive
Director



#### **Business Segments**



Projects
&
Commercial Air
Conditioning Systems



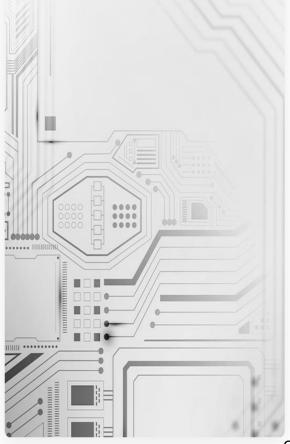
#### **Unitary Products**

(Room ACs, Air Coolers, Air Purifiers, Water Purifiers and Commercial Refrigeration Products & Systems)



## **Professional Electronics** and Industrial Systems

(Handled by a wholly owned subsidiary, Blue Star Engineering & Electronics Ltd)





#### **Electro-Mechanical Projects**



- Design, engineering, procurement and execution of MEP projects in buildings (including Airports), factories (including Data centres) and infrastructure (Metro rail, Electrical substations & Water MEP) segments
  - Large central air conditioning & ventilation projects
  - Electrical projects
  - Plumbing projects
  - Fire-fighting projects
- Mechanical EPC projects in large Industrial sector & Electrical EPC projects for Electrical substations
- Our Value Proposition
   Superior project delivery through intelligent engineering, modern execution practices, and committed teams
- Winner of 'MEP Contractor of the year' in 2021

#### **Commercial Air Conditioning Systems**



- Complete range of energy-efficient Packaged and Ducted split air conditioners
- Innovative New range of Packaged & Ducted Split air conditioners with Special Filters and UVGI
- Innovative new generation Inverter ducted system
- VRF V Plus, the fifth generation VRF designed for Indian conditions and higher efficiency
- Highly Energy Efficient Water Cooled VRF
- Side Discharge VRFs
- Highly Channelized Business 600 dealers in 190 towns



### **Commercial Air Conditioning Systems**



- Highly efficient 5 Star rated Configured
   Oil Free chillers
- Mix and Match Configured Series- Air-Cooled and Water-Cooled Screw chillers
- Energy-efficient 5 Star VFD Screw Chillers
- Energy-efficient 3 Star Inverter scroll chillers
- Process chillers for industrial and noncomfort cooling applications
- Wide range of Centrifugal Chillers from 350 TR to 4000 TR



### **Commercial Air Conditioning Systems**



 Large Capacity Mix and Match Configured Series-Screw chillers

5<sup>th</sup> Generation discharge VRF

Side



#### **After Sales Service**



- India's largest air conditioning and refrigeration service provider
- Maintaining around 2 million tonnes of air conditioning and refrigeration equipment
- Backed by our value proposition "Gold Standard service delivery", we extensively expanded our service reach to Tier 2, 3 & 4 towns and are currently handling 3900 towns with > 1.2 million service calls a year
- Focus on Same day installation for 90% jobs; response time of 3 hours and turnaround time of 18 hours
- State of the art 'Remote Monitoring Centre' at Thane
- ISO 9001-2015 and ISO 45001 certified
- Accreditations from TAB, NEBB, CMVP, IAQ and NADCA
- Offers Engineering Facility Management covering operation and maintenance services for electro-mechanical utilities

#### **International Business**



- Headquartered and managed by the Company's wholly owned subsidiary,
   Blue Star International FZCO at Dubai Airport Free Zone (DAFZA) Dubai
- Offers Air Conditioning and Refrigeration products, installations and services in the global markets
- Product portfolio includes Unitary products, DX Commercial, Refrigeration and Applied systems
- Focus on building a larger international footprint by appointing new distributors and going deeper with current distributors into the market.
- International projects in Malaysia managed by the company's Joint Venture at Malaysia under the management of Blue Star
- International projects at Qatar managed by a subsidiary of the company 'Blue Star Qatar'
- The showroom established in Dubai is now a window to the Middle East,
   Africa and South-East Asia region, displaying the latest developments on product lines manufactured by Blue Star

#### Some of our prestigious projects





**Bangalore Metro** 



**Gift City** 



**CEAT - Nagpur** 



TCS - Pune



**Chhatrapati Shivaji International Airport-T2** 



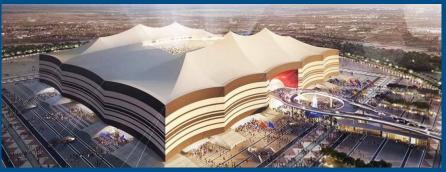
**Parliament House** 

## Some of our prestigious international projects





**HVAC** works in Doha Live, Qatar



**Al Bayt International Stadium** 



**PAVILLION 2, BUKIT JALIL MALL, Malaysia** 



**HOSPITAL CYBERJAYA, Malaysia** 



**BB TOWER, Malaysia** 



**Bowyer Wick Office & Warehouse** 

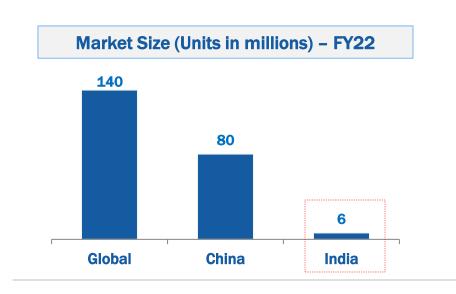


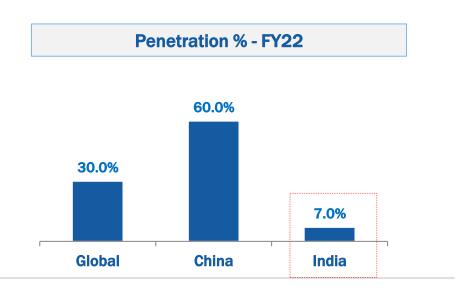
#### **Room Air Conditioners**

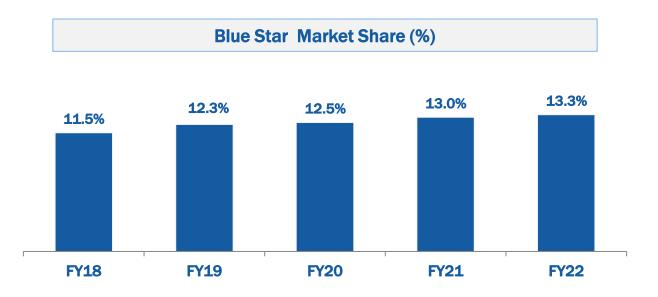
- Wide range of highly-affordable split ACs offering state-of-the-art features and premium build quality
- Installed base of over two million units.
- Products available in 7500 outlets in more than 650 locations across the country.
- Focus on inverter technology, energy efficient products and ACs with purification technologies.
- Focus on residential as well as corporate and commercial customers
- Aesthetics and low noise make our products widely recommended by interior designers
- Higher quality consistent performance under various Indian conditions

## Low penetrated market and growing middle class purchasing power offer immense opportunity for growth...









#### **Commercial Refrigeration Products**



- Wide range of commercial refrigeration equipment
- Market leader in most of the segments
- Products having latest technology with innovative features:
  - Deep Freezers
  - Bottle Coolers
  - Visi Coolers/Freezers
  - Storage Water Coolers/Dispensers
  - Bottled Water Dispensers
  - Ice Cubers/Flakers
  - Cold Rooms
  - Commercial Kitchen Refrigeration
  - Medical Refrigeration
  - Supermarket Refrigeration



## State-of-the-Art Manufacturing Facilities





#### **Manufacturing Facilities**



- Specialise in manufacturing a variety of highly engineered and custom-built products.
- Manufacturing footprint of 1 lakh square meter.
- Over 300 models manufactured across 25 product lines.
- Lean manufacturing and world-class practices.
- Green Building initiative Wada factory certified 'Green factory' –
   Gold category from IGBC and Solar plant installed at Dadra.
- Capacity expansion for Room Air Conditioners at the new plant at Sri City progressing as planned
- Intelligent I-Factory through application of Industry 4.0 for Realtime monitoring of assets to improve overall equipment effectiveness, Utility & Energy.
- Successful implementation of Manufacturing excellence program,
   Blue star has now embarked upon complete process improvement

#### **Manufacturing Facilities**

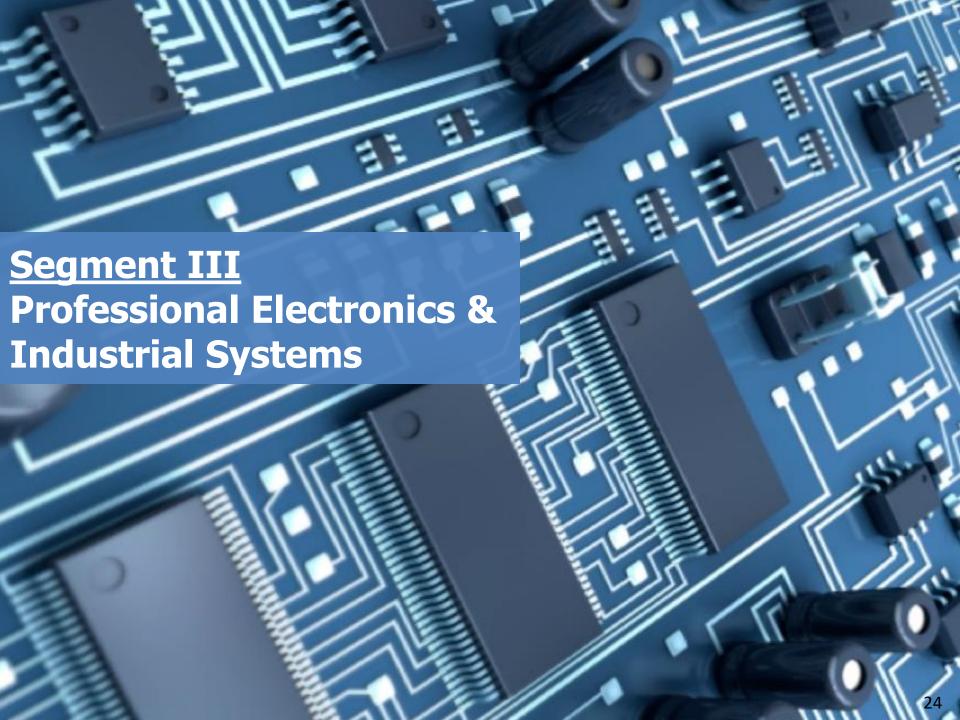


- Automation of processes using robots and Cobots
- Using Product Life Cycle Management to improve New product Introduction process
- Improved efficiency of operations through Digital Work Instruction, Augmented reality, Auto guided vehicle, Additive manufacturing, Poka Yoke, e QMS, Automatic storage & retrieval system
- Usage of new edge techniques like Advance Planning & Scheduling, Business process Continuity, Virtual factory 3D simulation modelling, 3D plant layout, Predictive analytics
- Product monitoring & traceability though QR Code, logistic monitoring thru specially designed sensors and remote monitoring of products like chillers
- Manufacturing factories are ISO 9001-2015 & ISO 45001:2018 certified by TUV Nord

#### **Research & Development**



- Consistent investment in R&D to enhance company's product offerings and technical capabilities
- Focus on energy efficient and sustainable products and technologies
- Cost innovation through Total Cost Management and Design to Value, initiative for highly affordable air conditioners
- High level of product development and testing capabilities with several patents for new breakthrough products
- Enhanced electronics design capability for variable speed products and smart controllers
- NABL (ISO-17025) accredited laboratories for performance testing of products
- NABL (ISO-17025) accredited reliability and safety test facilities

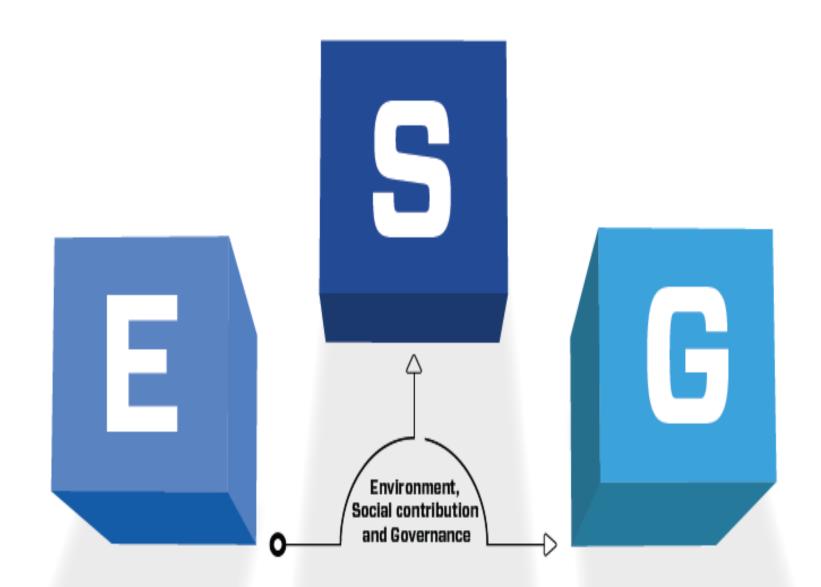


## **Professional Electronics & Industrial Systems**



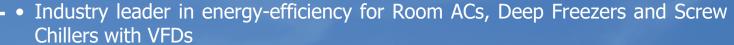
- Managed by the Company's wholly owned subsidiary, Blue Star Engineering & Electronics Ltd
- Lines of Business include:
  - Healthcare Systems: MRI & CT Scanner
  - Data Security Solutions: Payment HSM, PKI, Encryption
  - Communication Systems: Satellite Test Equipment,
     Radio Frequency recorders
  - Testing Machines: UTM, Hardness Testers,
     Chambers
  - NDT Systems & Industrial Automation: Ultrasonic,
     Eddy Current Systems, X-Ray, MPI, Bagging, Truck
     Loading
  - NDT Products: Ultrasonic, RVI, X-Ray, CT, CR, Metrology
- Evolved from being only a distributor of leading global manufacturers to a high-end system integrator and value-added reseller





## ESG Principles Embedded in Blue Star's Blue Star's Blue Star's

#### **ENVIRONMENT**





- Number 1 in E-Waste compliance in the Room AC industry
- Part of the India-EU Climate Dialogue panel coordinated by TERI
- Focus on Circular Economy initiatives
- Founding member of the Indian Green Building Council

#### **SOCIAL**



- Focused initiatives on skill development and sustainable development projects
- Active participation in COVID-19 relief measures
- Philanthropic initiatives in the areas of education and healthcare
- Leading AC&R training partner for multiple institutes and corporates
- Committed to highest standards of safety practices for employees and business partners

#### **GOVERNANCE**

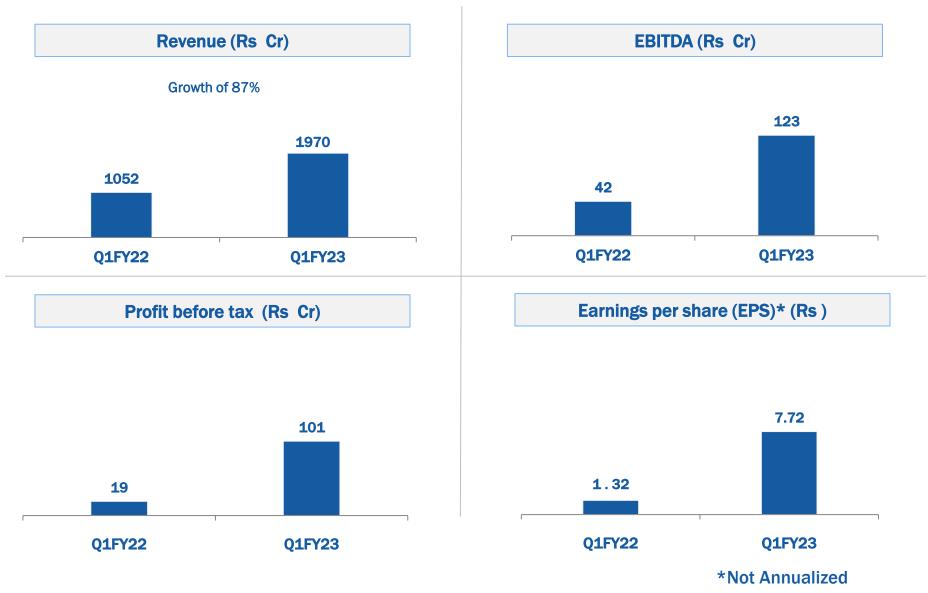


- Well-enumerated Code of Conduct, Whistle Blower Mechanism and a Governance, Risk and Compliance policy
- Integrated Vigil Mechanism Framework; all Governance pillars integrated with each other
- Balanced and diverse Board with an optimum mix of Executive & Non-Executive Directors



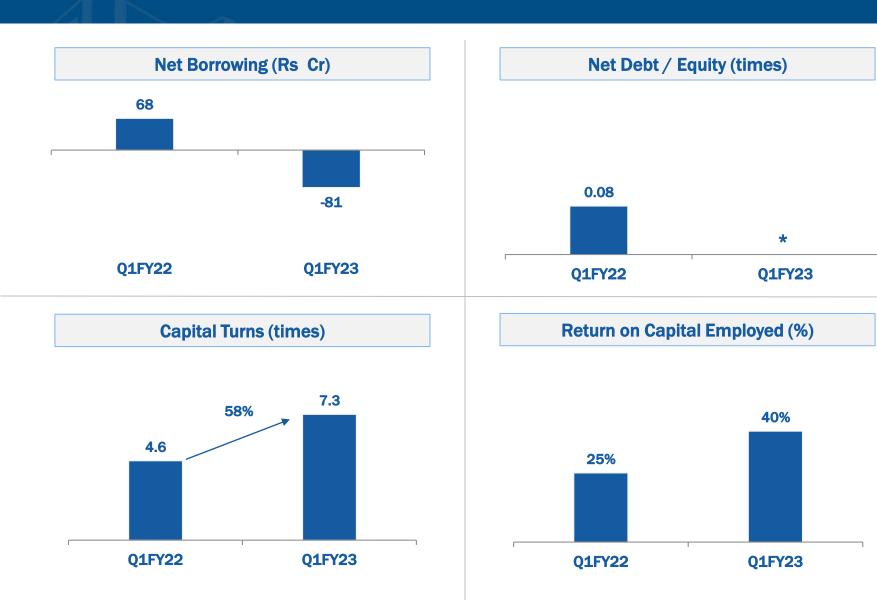
### Financial Performance – Q1FY23





#### **Balance Sheet indicators – FY22**

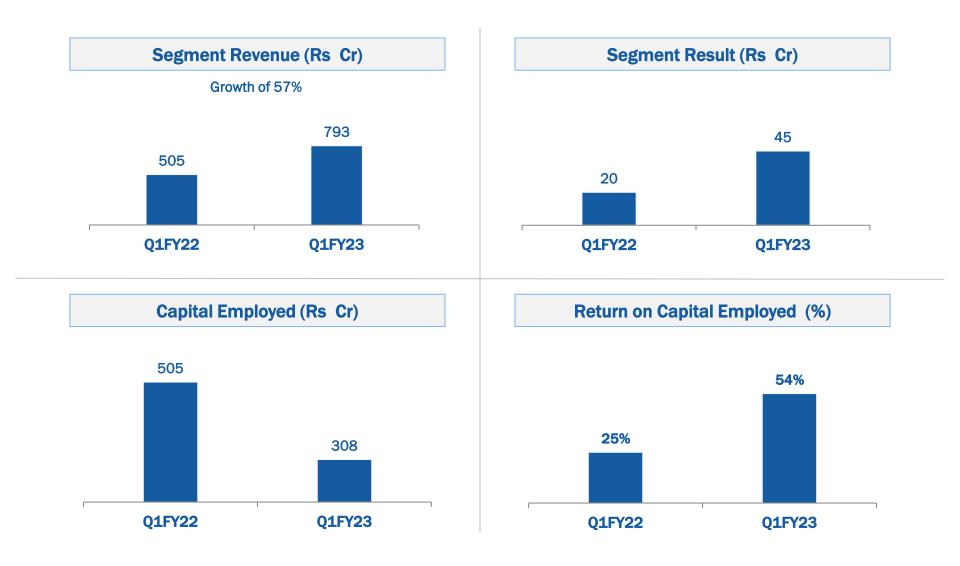




<sup>\*</sup>Net Positive Cash Balance

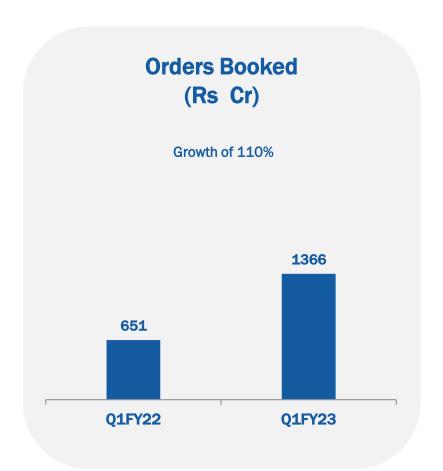
# Segment 1: EMP and Commercial Air-Conditioning systems

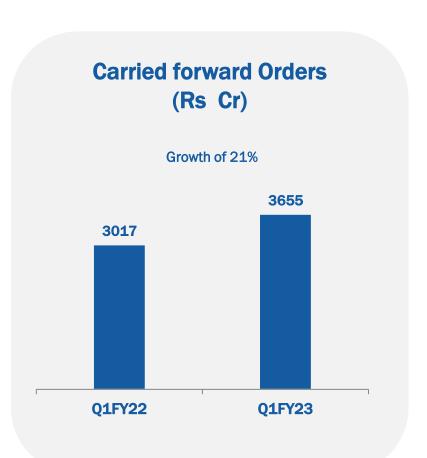




# **Segment 1: EMP and Commercial Air-Conditioning systems**

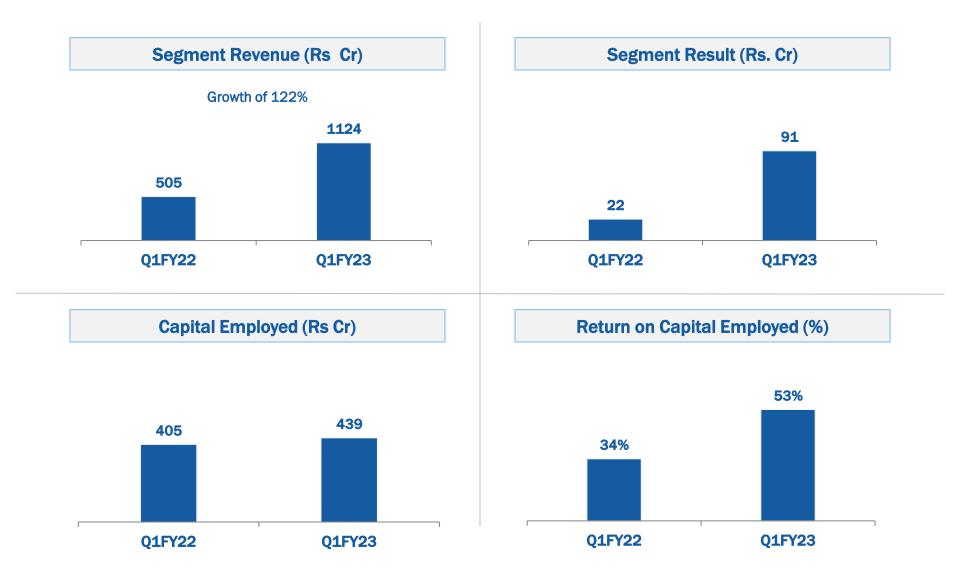








### **Segment 2: Unitary Products**



### Segment 3: Professional Electronics | BLUE STAR & Industrial Systems



