

Cooling, Purification & Commercial Refrigeration

Installation & Out of Warranty Service Charges

w.e.f. February 2025



ROOM AIR CONDITIONERS

Standard Installation Charges

Charges (₹)
City

Site Inspection*	500
Installation / Re-installation - Window AC / Portable AC	500
Dismantling charges - Window AC / Portable AC	475
Installation / Re-installation - Split AC (Fixed Speed / Inverter)	1500
Dismantling charges - Split AC / Inverter AC	750
Installation / Re-installation - Cassette AC / Vertical (Tower) AC / Floor Standing AC	3000
Dismantling of Cassette AC / Vertical (Tower) AC / Floor standing AC	950
Additional Copper Piping provided by customer per RMT (labour only)	200
Nitrogen Flushing / Nitrogen Pressure Testing of already installed Copper Piping	600
Additional Copper Pipe with insulation per RMT	850
Additional Drain Pipe (PVC) 1" Insulated Wire Mesh per RMT	90
4 Core Wire 1.5 sq. mm Interconnecting Cable IDU - ODU per RMT	120
3 Core Wire 2.5 sq. mm for power supply per RMT	120
Supply and installation of ODU Stand	750
Installation of ODU Stand (labour only)	200

ROOM AIR CONDITIONERS

*Site inspection includes finalisation of IDU/ODU location and routing of Copper pipes, drain pipe, electrical point, etc. Rs.500/- + GST to be paid for any visit that will be adjusted if the customer opts for standard installation.

Scope of Standard Installation: SPLIT AC

INCLUSION:

- Mounting and installing ODU & IDU (with accessories, if required).
- Drilling on brick wall (up to 10") for Copper tube & drain pipe and interconnecting them with electrical wires and communication cables.
- Cleaning the site.
- Demo of product and explaining the features, safety protocols and troubleshooting steps.

EXCLUSION:

- Extra Copper pipe, electric/communication cables and drain pipe beyond the standard.
- Civil/core-cutting/carpentry/metal work on concrete/stone wall > 10" thickness.
- Stabiliser & ODU stand supplied by customer will be charged for installation.
- Dismantling old AC.
- Nitrogen flushing/pressure testing with existing copper pipes.
- Scaffolding arrangement.
- MCB arrangement 15/16amps for 1T, 1.5T & 20amps for 2T.
- Society/Association permissions.
- Installation of external protective covers.
- Customized work at site as per customer requirements.

WINDOW AC

INCLUSION:

- Placement and securement of the AC without leaks.
- Electrical connection ensuring socket compatibility and safe connection.
- Demo of product and explaining the features, safety protocols and troubleshooting steps.

EXCLUSION:

- Upgrading/modifying existing setup beyond the standard.
- Structural modification to install the window AC.
- Dismantling old AC.
- Society/Association permissions.
- Installation of external protective covers.
- Customized work at site as per customer requirements.

ROOM AIR CONDITIONERS**Out of Warranty Service Charges**

VISITING CHARGES	Charges (₹)	Charges (₹)
	City	Up-Country
Window AC, Fixed Speed Split AC	500	600
Air Cooler, Air Purifier	400	550
Cassette AC, Verticool Tower AC, Floor stand AC, Inverter AC	600	700

PREVENTIVE MAINTENANCE SERVICE

Window AC / Split AC - Dry Service	500	600
Window AC / Split AC - Wet Service	800	900

GAS CHARGING WITH NITROGEN TESTING

Split AC (Fixed speed) / Inverter	2800	3000
Window AC	2500	2700
Cassette AC, Verticool Tower AC, Floor Stand AC, Mega Split AC up to 2.5TR	3000	3200
Cassette AC, Verticool Tower AC, Floor Stand AC, Inverter AC, Mega Split AC - 2.5TR to 4.5TR	4500	5000

WATER PURIFIERS

STANDARD INSTALLATION CHARGES

Covered under Warranty

OUT OF WARRANTY VISITING CHARGES	Charges (₹) City	Charges (₹) Up-Country
Stella / Regalus models	500	650
Majesto, Edge, Prisma, Imperia, Clarita, Adora, Eleanor, Pristina, Eternia, Genia, Aristo, Excella, Cresto and other models	300	450

WATER PURIFIER SPARE PARTS[#]

	Prices (MRP) (₹)
Booster Pump	4500
Valve	800
Choke / Ballast	750
Pre / Post / Sediment Filter	700
RO Membrane	2500
UF Filter	700
LPS Switch	450
SMPS	1400
UV Lamp	600
Float Switch	300
QCC Connector (Elbow)	50
Flow Restrictor (FRT)	200
Pre Filter Element	700
Immuno Booster Cartridge (IBT)	2000
Aqua Mineral Infuser (AMI)	300

[#] Spare parts prices inclusive of GST. Indicated prices not applicable for Stella / Prisma / Regalus models

REFRIGERATION PRODUCTS

Installation including Visit Charges	Charges (₹) City	Charges (₹) Up-Country
Water Cooler	700	800
Water Cooler with inbuilt RO/UV Water Purifier	1200	1300
Deep Freezer, Bottle-Water Dispenser, Visi-Cooler, Bottle Cooler	600	700
Ice Cube Machine	1000	1100
Kitchen Equipment (Unitary Type) - Blast Chiller / Freezer, Reach in Cooler / Freezer, Undercounter, Saladettes / Sandwich Station, Back Bar Chiller	1200	1500
Retail Refrigeration Unit:		
Plug In	2000	2200
Split Type	3000	3500
Providing and fixing additional Copper Pipe with insulation per RMT for Retail Split Unit	1500	1500
Providing and fixing additional Drain Pipe (PVC) per RMT for Retail Split Unit	150	150
Providing and fixing 4-Core Wire 2.0 sq. mm interconnecting cable IDU - ODU per RMT for Retail Split Unit	200	200
Providing and fixing 3-Core Wire 2.5 sq. mm for power supply per RMT for Retail Split Unit	125	125
Supply and installation of normal table-top having height 1 Ft / Chair Type made up of MS Angle 35x35x5mm for ODU unit for Retail Split Unit	3500	3500
Danfoss / Emerson Drier 3/8"	750	750
Solenoid valve 3/8" assembly	3350	3350
Thermostatic Expansion Valve TES2	5500	5500

REFRIGERATION PRODUCTS

	Charges (₹) City	Charges (₹) Up-Country
Nitrogen Flushing, Leak Testing, Evacuation, Gas Charging R-404 and Testing for Retail Split Unit	6500	6500
Dismantling of retail refrigeration unit:		
Plug In	800	1000
Split Type	1500	1750
Healthcare Refrigeration Product:		
Blood Bank Refrigerator / Medical Refrigerator of Vaccine Freezer (ILR) / Transport Refrigerator (2-8 °C)	1000	1500
Medical Freezer -10 to -40 °C	1500	2000
Medical Freezer -40 to -86 °C	4500	5000

Scope of Installation / Re-installation:

- Installation of machine and its allied accessories supplied by Blue Star, levelling and testing of machine up to its desired temperature requirement.
- Routing the copper pipe through the brick wall and covering the hole with white cement.
- Unitary products have pre-charged refrigerant in new machine. So, gas charging if required shall be free of cost to customer.
- Labour charges for installation of stabiliser.
- Water Cooler installation includes installation of machine, levelling, fixing allied accessories, tank cleaning and removing the first lot of water to have safe drinking water.
- RO and UV testing include complete flushing of each filter and removing first lot of water to have safe drinking water.
- In case of re-installation, charges shall be applicable as above.
- Calibration of temperature performance is not included.
- Unit shifting from one location to another, RCC core-cutting in ceiling / wall shall be extra.

REFRIGERATION PRODUCTS

Out of Warranty Service Charges

VISITING CHARGES	Charges (₹) City	Charges (₹) Up-Country
Visi-Cooler, Deep Freezer, Water Cooler, Bottle Water Dispenser	550	650
Reach-in Chiller, Under-counter, Back-bar, Reach-in Freezer, Salad Counter, Blast Freezer	750	750
Ice Cube Machine, Ice Flake Machine	650	750
Retail Refrigeration	850	1000
Cold Room:		
Positive Temperature	750	1000
Minus Temperature	1000	1500
Healthcare Products:		
Blood Bank Refrigerator / Medical Refrigerator of Vaccine Freezer (ILR) / Transport Refrigerator (2-8 °C)	550	650
Medical Freezer -10 to -40 °C	750	1000
Medical Freezer -40 to -86 °C	1500	2000
Electronics components replacement (Solenoid Valve, PCB, Pressure Switch, Pump) of RO/UV Water Cooler	1300	1300
Filter replacement per Filter of RO/UV Water Cooler	750	750
RO Filter cleaning of RO/UV Water Cooler	2000	2000

REFRIGERATION PRODUCTS

PREVENTIVE MAINTENANCE SERVICE	Charges (₹) City	Charges (₹) Up-Country
Visi-Cooler, Deep Freezer, Water Cooler, Bottle Water Dispenser	650	750
Reach in Chiller, Under-counter, Back-bar, Reach in Freezer, Salad Counter, Blast Freezer	950	1050
Ice Cube Machine, Ice Flake Machine	850	950
Retail Refrigeration	2000	2500
Cold Room:		
Positive Temperature	1000	1200
Minus Temperature	2000	2500
Healthcare Products:		
Blood Bank Refrigerator / Medical Refrigerator of Vaccine Freezer (ILR) / Transport Refrigerator (2-8 °C)	750	850
Medical Freezer -10 to -40 °C	1000	1200
Medical Freezer -40 to -86 °C	2500	3000

GAS CHARGING WITH NITROGEN TESTING

Visi-Cooler/Freezer, Deep Freezer, Water Cooler	3000	3500
Bottle Water Dispenser	1500	1800
Kitchen Equipment: Reach-in Chiller & Freezer, Under-counter Chiller & Freezer, Back-bar, Saladatte Counter, Blast Freezer, Ice Cube / Flake Machine	5500	6000
Retail Refrigeration	6000	6500
Healthcare Products Category (2-8 °C, -10 to -40 °C)	5000	5500
Healthcare Products Category (-40 to -86 °C), Retail Refrigeration (Split Type), Cold Room Machines	To be quoted by Blue Star directly	

TERMS AND CONDITIONS

- GST extra as applicable.
- Upcountry - Areas outside the municipal limits of Blue Star authorised service centre location.
- Within municipal limit, gas charging rates are inclusive of to and fro transportation charges of the unit from customer's place to Blue Star authorised service centre. Or inclusive of to and fro transportation charges of gas charging kit from Blue Star authorised service centre to customer's place.
- For upcountry locations, machine transportation charges (to and fro) ₹500/- or as per actual shall be applicable.
- Standard installation charges are for the AC and accessories supplied with the unit. Any additional accessories or parts like ODU stand, extra piping, cables shall be charged extra as applicable.
- Civil work / welding / wall chiselling shall be charged extra.
- Out of warranty visiting charges shall be applicable even if customer does not opt for repairs.
- Mentioned service charges do not include spare parts cost. The same shall be communicated to the customer post product inspection.
- Visiting charges shall be valid for 1 month from the date of visit.
- Visiting charges shall be waived off if the customer approves the gas charging quotation.
- In case of repeat gas charging within 2 months, only visiting charges shall be paid by the customer.
- Gas charging / spare replacement quotation for cold room, retail and healthcare refrigeration product categories shall be submitted post inspection by Blue Star Service Team. The re-visit charges shall be applicable if the customer approves the quotation after a week's time.
- Channel partner has to submit GST invoice to customer towards all payments.
- These mentioned charges shall be effective from February 2025.

BWD - Bottle Water Dispenser; **DF** - Deep Freezer; **WC** - Water Cooler; **ESA** - Expert Service Associates;
SSD - Sales and Service Dealer; **IDU** - Indoor Unit; **ODU** - Outdoor Unit; **RMT** - Running Meter;
ICM - Ice Cube Machine



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