

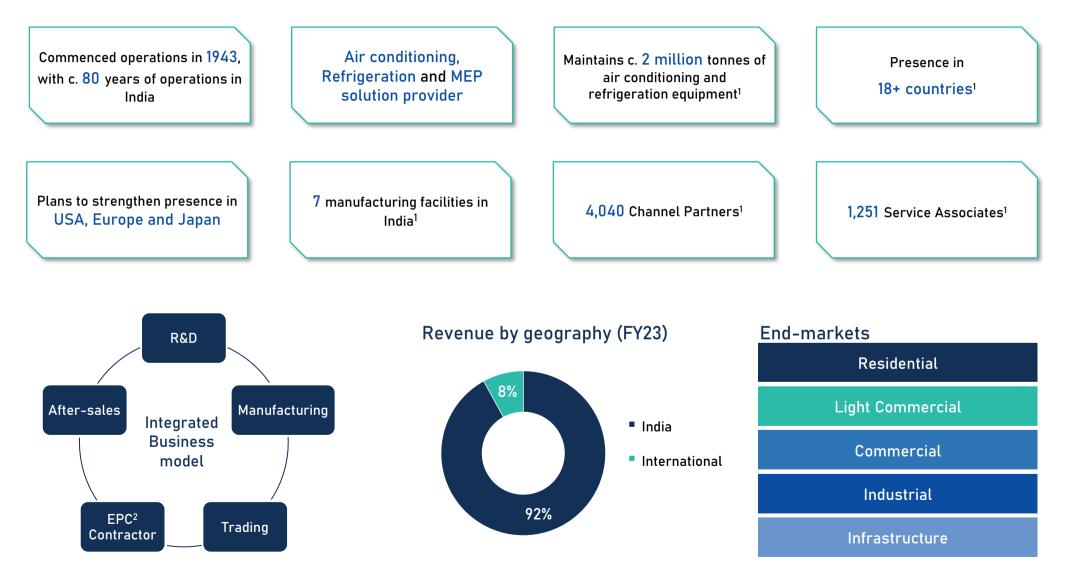
# Investor Presentation – Q2FY24 & H1FY24

# BLUE STAR LIMITED

October 31, 2023



# India based air conditioning, commercial refrigeration and MEP contracting company



Note:

1. As at March 31, 2023

2. Engineering, Procurement and Construction



### Vision, Credo and The Blue Star Way

### 

### Vision

"To dream, to strive, to care and, above all to be the best in everything we do."

### Credo

"I am Blue Star. I take pride in delivering a world-class customer experience."

#### The Blue Star Way

- Be a company that is a pleasure to do business with
- Win out people's hearts and minds
- Continuously improve shareholder value
- Give primacy to meritocracy and professional management
- Place the company's interest above one's own
- Conduct business with personal integrity and ethics
- Treat business partners as respected members of our organisation
- Encourage learning, experimentation and innovation in what we do
- Ensure high standards of corporate governance
- Be a good corporate citizen



# Diversified B2B & B2C business with exposure to different end-markets

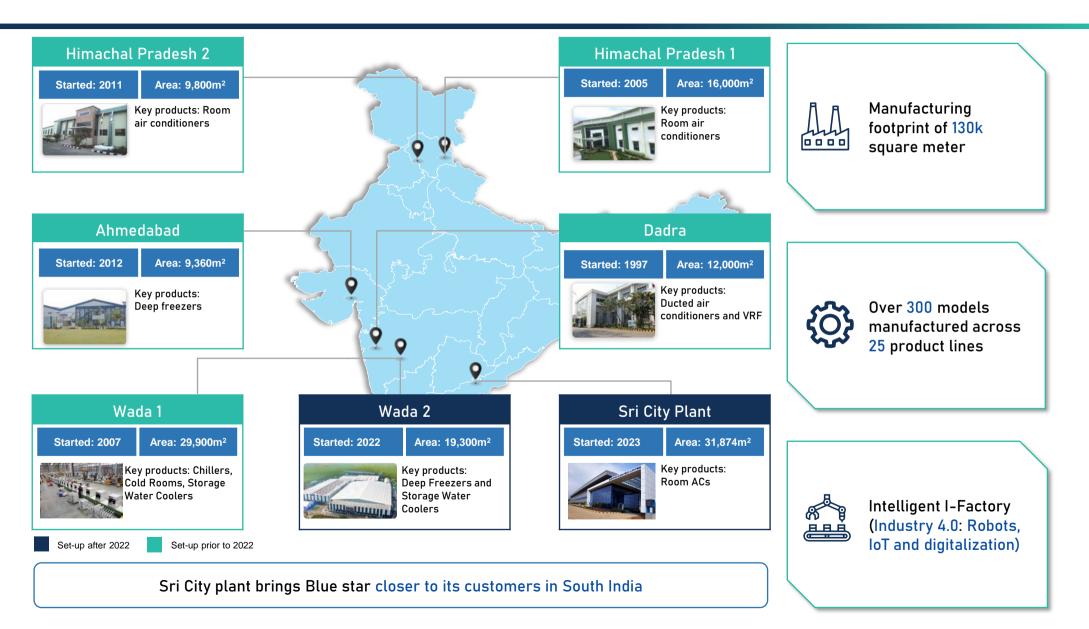


Key customers: Commercial Buildings, Retail, Hospitals, Hotels, Education, Industrial Facilities, Data Centres, Metro Rail, Railways, Utilities Key customers: Residential, Light Commercial - Shops / Showrooms, Icecream, Hospitality, QSRs (Quick Service Restaurants) Key customers: Healthcare, Automotive,

Aerospace, Steel, BFSI (Banking, Financial Services and Insurance)



### Operates 7 plants in India for both domestic & export markets...





### Operates 7 plants in India for both domestic & export markets...

- Specialise in manufacturing a variety of highly engineered and custom-built products.
- Lean manufacturing and world-class practices.
- Green Building initiatives -
  - □ Wada factory certified 'Green factory' Platinum category from IGBC
  - □ Sri City factory certified 'Green factory' Gold category from IGBC
  - Solar plants installed at Dadra and Sri City
- Successful implementation of Manufacturing excellence program; embarked upon complete process improvement
- Automation of processes using robots and Cobots
- Using Product Life Cycle Management to improve New product Introduction process
- Improved efficiency of operations through Digital Work Instruction, Augmented reality, Auto guided vehicle, Additive manufacturing, Poka Yoke, e QMS, Automatic storage & retrieval system
- Usage of new edge techniques like Advance Planning & Scheduling, Business process Continuity, Virtual factory 3D simulation modelling, 3D plant layout, Predictive analytics
- Product monitoring & traceability though QR Code, logistic monitoring thru specially designed sensors and remote monitoring of products like chillers
- Manufacturing factories are ISO 9001-2015 & ISO 45001:2018 certified by TUV Nord

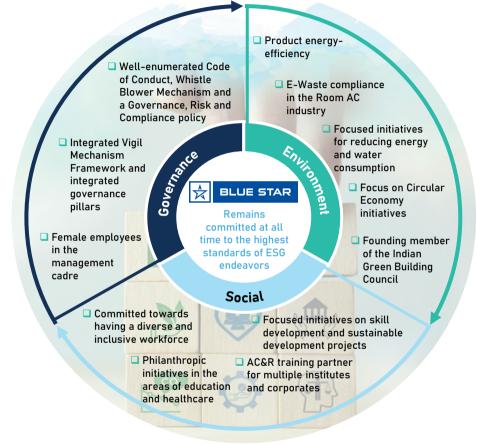


### **Research & Development**

- Consistent investment in R&D to enhance company's product offerings and technical capabilities
- □ Focus on energy efficient and sustainable products and technologies
- Cost innovation through Total Cost Management and Design to Value, initiative for highly affordable air conditioners
- High level of product development and testing capabilities with several patents for new breakthrough products
- **Enhanced** electronics design capability for variable speed products and smart controllers
- □ NABL (ISO-17025) accredited laboratories for performance testing of products
- □ NABL (ISO-17025) accredited reliability and safety test facilities
- Launched the Ashok M Advani Innovation Mission to fast-track R&D and innovation programs supported by Innovation Centres in India and under the newly incorporated subsidiary at Japan



### ESG principles are embedded in Blue Star's business practices



#### **Product & Plant Initiatives**

- Factories are built to be 'green' in their design, processes and operations
- Use of eco-friendly refrigerants, treeplanting drives and reduce the consumption of water and electricity
- Energy-efficient Room ACs, VRFs, Deep Freezers, and Screw Chillers
- Wada factory / Thane Innovation Centre are Platinum rated by IGBC<sup>1</sup>.
   Sri City factory applied for Gold rating

Net zero road map				
Consumption		FY22	FY23	
Renewable energy % of total energy		5.7%	6.6%	
Energy intensity per rupee of turnover (Gigajoule per million ₹)		1.05	0.95	
Water intensity per rupee of turnover (₹)		2.55	1.97	
	<ul> <li>✓ Carbon Footprint Mapping</li> <li>✓ Reduction Targets</li> </ul>	<ul><li>✓ Energy Effi</li><li>✓ Renewable MW)</li></ul>	-	
2022-40	<ul> <li>✓ Carbon Footprint</li> <li>✓ Logistics: Inbound / Outbound</li> </ul>			
	<ul><li>✓ Energy Zero</li><li>✓ Water Zero</li></ul>	✓ Zero Waste	to Landfill	

#### Social Initiatives

 c. 50% of factory workers in Sri City plant are woman
 Children in schools at Palghar benefits from digital education programme
 Employs Apprentices every year under the Central Govt.'s skill development Programme (NETAP)

Note:



# Strong governance is the key pillar of Blue Star through out its existence

#### Chairmen Emeriti



Ashok M Advani



Suneel M Advani

#### **Board of Directors**



Shailesh Haribhakti Independent Chairman



Vir S Advani\* Vice Chairman & Managing Director



B Thiagarajan\* *Managing Director* 



Arvind K Singhal Independent Director



Rajiv R Lulla Non-Executive Director



Sunaina Murthy Non-Executive Director



Dinesh Vaswani Non-Executive Director



Sam Balsara Independent Director



Anil Harish Independent Director



Anita Ramachandran Independent Director



### Industry recognition for achievements





## **Business Segments Overview**

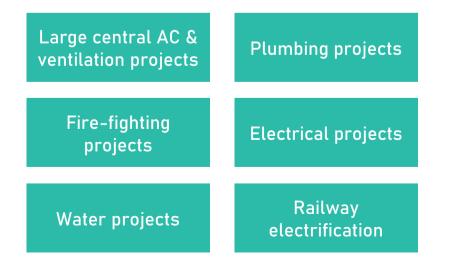


# Segment 1: Electro-Mechanical Projects & Commercial Air Conditioning Systems



### **Electro-Mechanical Projects Group**

- Design, Engineering, Procurement and Construction (EPC) of Mechanical, Electrical & Plumbing (MEP) systems for commercial buildings, industrial facilities & infrastructure projects
- Our Value Proposition Superior project delivery through intelligent engineering, modern execution practices, and committed teams
- Winner of 'MEP Contractor of the year' seven times in a row (2017 to 2023)
- Increasing order inflows from emerging segments including Metro Railways, Healthcare facilities, Factories, & Data Centres



#### **Prestigious Projects**



Yotta Data Centre - Noida



Bangalore Metro Rail Corp.



Jockey Factory - Cuttack



Wistron Infocomm - Bengalure



Freudenberg Plant - Punjab

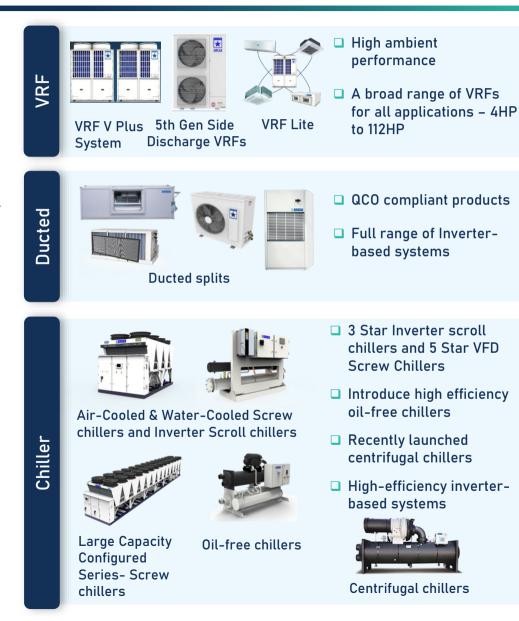


**Hines Group** 



### **Central Air Conditioning Systems**

- Complete range of energy efficient QCO compliant packaged and ducted split air conditioning systems
- Next generation inverter based ducted systems and inverter heat pump air conditioning systems
- Top discharge VRF systems from 7 HP to 112 HP. Designed for Indian conditions – 100% capacity at 43'C and non-stop cooling 56'C
- Side discharge VRF systems from 4 HP to 16 HP, VRF lite from 4 HP to 6 HP for residential applications
- Star labelled air cooled and water cooled scroll chillers from 10 TR 78 TR
- Configured series air cooled and water cooled screw chillers from 70 TR to 600 TR range
- Configured series oil free magnetically levitated centrifugal chillers from 70 TR to 450 TR
- Configured series water cooled fixed speed and VFD based centrifugal chillers 450 TR to 1000 TR
- Intellectual Property across product range is all owned by Blue Star
- 660 Dealers in 218 towns<sup>1</sup>
- Customer base spread across all segments with contributions from government, healthcare, industrial, hospitality, educational and builders & developers





### **After-sales Service**

Maintaining c. 2 million tonnes of air conditioning and refrigeration equipment



Extensively expanded service reach to Tier 2, 3 & 4 towns



Currently handling c. 3,900 towns with > 1.2 million service calls a year



Focus on same day installation



ISO 9001-2015 and ISO 45001 certified





Accreditations from TAB, NEBB, CMVP, IAQ and NADCA

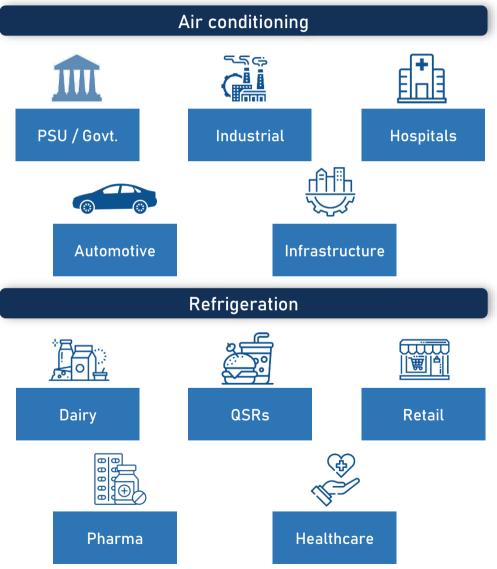
#### **Digital infrastructure**

Customer care app enables customers and channel partners with ease for logging service requests, which gets tracked and follows auto escalation mode, supporting quick resolution

Field service technician app enable technicians to update & closure of breakdown & PMS tickets through their mobile, all parameters are digitally recorded and stored

Knowledge Management system – Star Vault enables us to centrally store, manage and retrieve business critical documents and SOP's







### **International Business**

- The Company's wholly owned subsidiary, Blue Star International FZCO at Dubai Airport Free Zone (DAFZA) Dubai manages businesses in the Middle East, Africa, ASEAN and SAARC regions
- Focus on building a larger international footprint by appointing new distributors and going deeper with current distributors into the market.
- A state-of-the-art showroom at Dubai displaying the latest developments on product lines manufactured by Blue Star
- International projects at Qatar managed by a subsidiary of the company 'Blue Star Qatar'
- International projects in Malaysia managed by the company's Joint Venture at Malaysia under the management of Blue Star
- Formed new subsidiaries in the United States, Europe and Uganda to pursue opportunities there

#### **Prestigious Projects**



Al Wasl Shopping Centre - Dubai







Al Salam - Dubai



Pavillion 2 Bukit Jalil Mall Malaysia



Bowyer Wick Office & Warehouse



Segment 2: Unitary Products Segment



### **Cooling and Purification Appliances**

#### **Room Air conditioners**

$\overline{\mathbf{A}}$

Wide range of premium, affordable premium and affordable split ACs with superior build quality



Installed base of over 2.5 million units



Products available in c. 8,500 outlets in more than 650 locations



Focus on inverter technology, energy efficient products and ACs with purification technology



Launched a range of differentiated models including 'Super Energy-Efficient ACs,' 'Heavy-Duty ACs,' 'Smart ACs,' 'ACs with Hot & Cold Technology



Serves the residential and light commercial markets



#### Wide range of Air conditioners





### **Commercial Refrigeration**

#### Wide range of commercial refrigeration products



Wide range of solutions for food preservation – deep freezers, modular cold rooms and super market and commercial kitchen refrigeration



Wide range of water cooler products



Commissioned a new manufacturing facility in 2022 for a new series of hardtop and glass top deep freezers



After sales service is a critical requirement and is an integral part of the business



Serves customers across Ice-creams, food & beverage, retail, restaurants and QSR chains













# Segment 3: Professional Electronics & Industrial Systems



### **Professional Electronics & Industrial Systems**

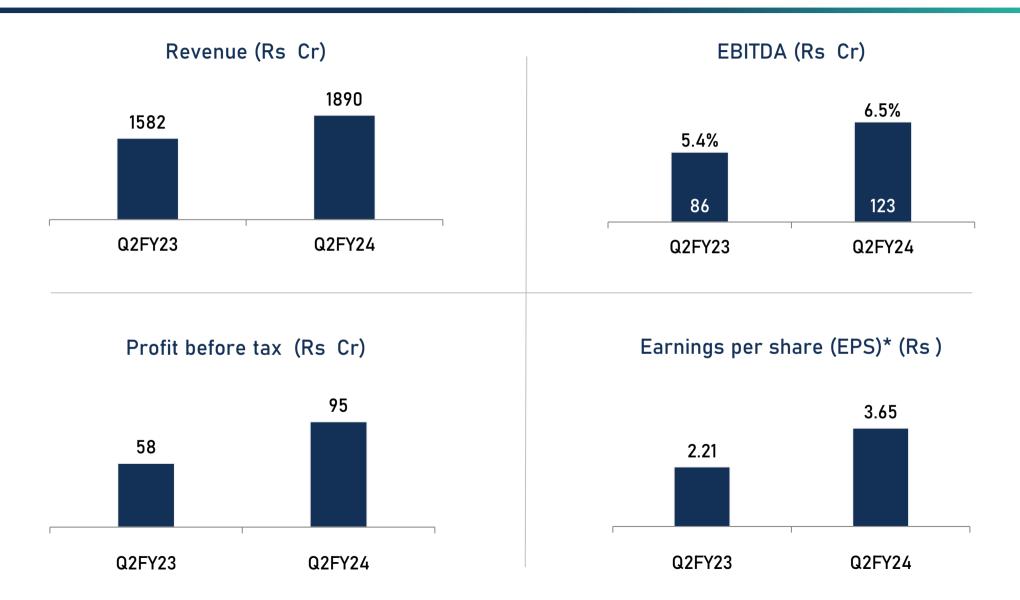




# Financial Performance – Q2FY24



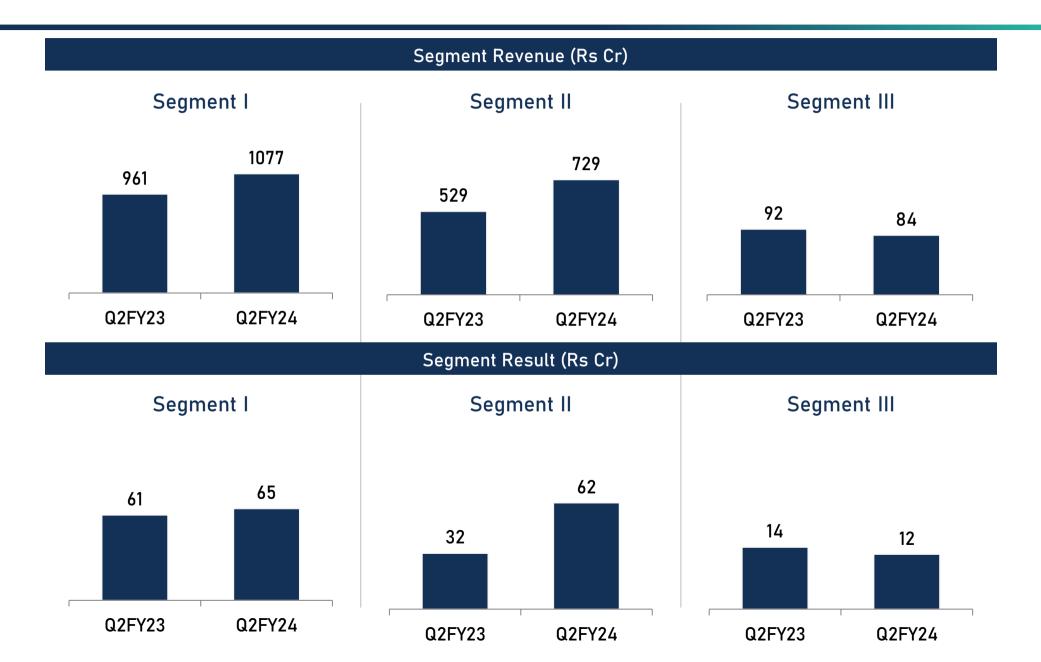
### Financial performance – Q2FY24



\*Not Annualized



### Segment performance – Q2FY24



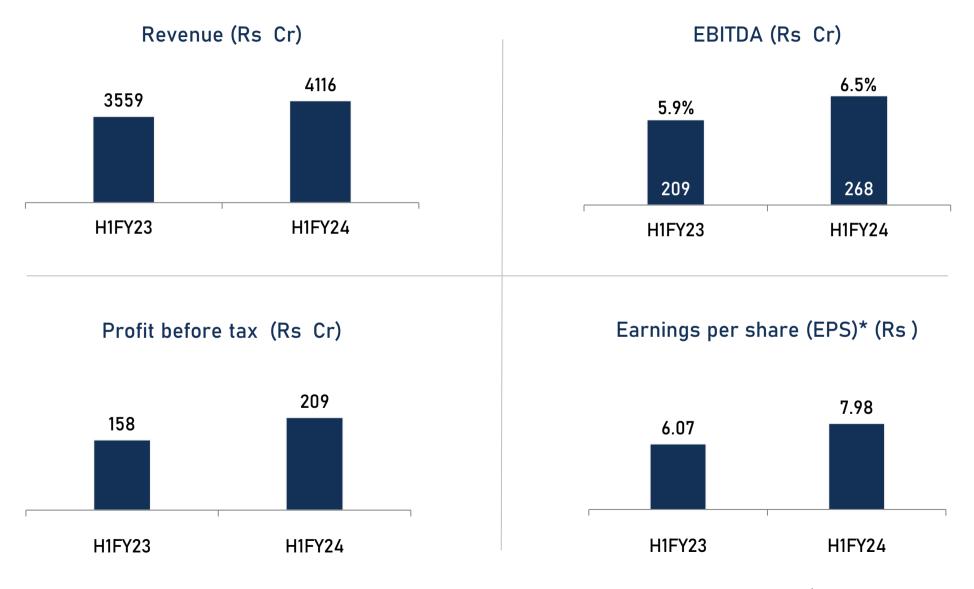
24



## Financial Performance – H1FY24



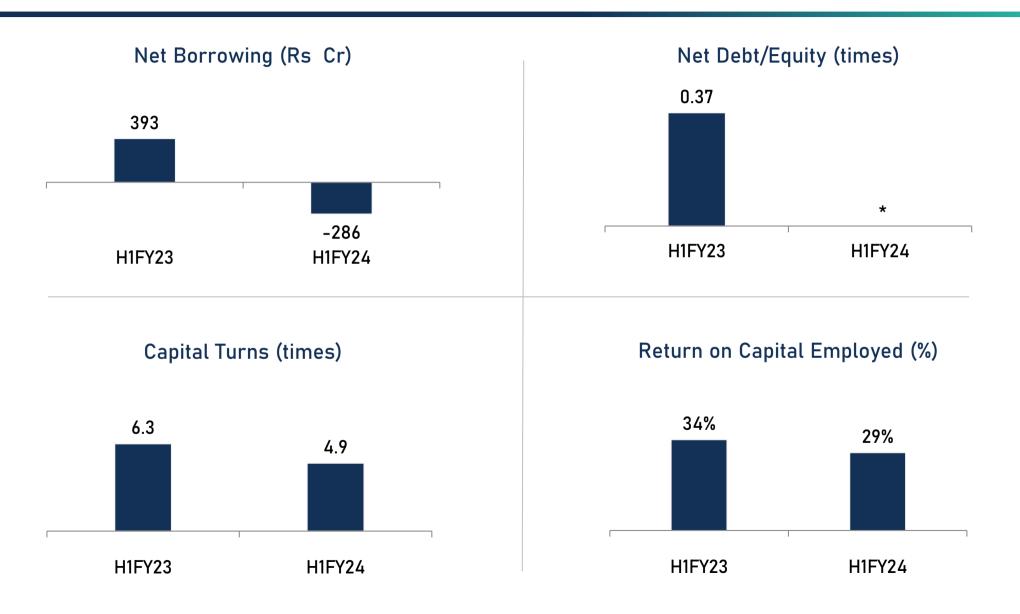
### Financial performance – H1FY24



\*Not Annualized

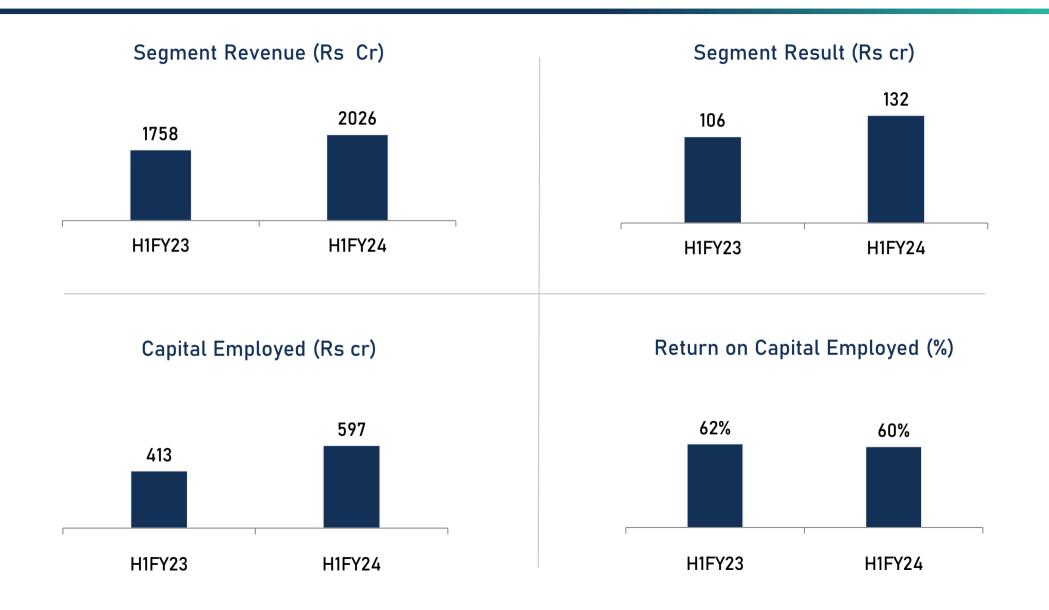


### Balance Sheet Indicators – H1FY24

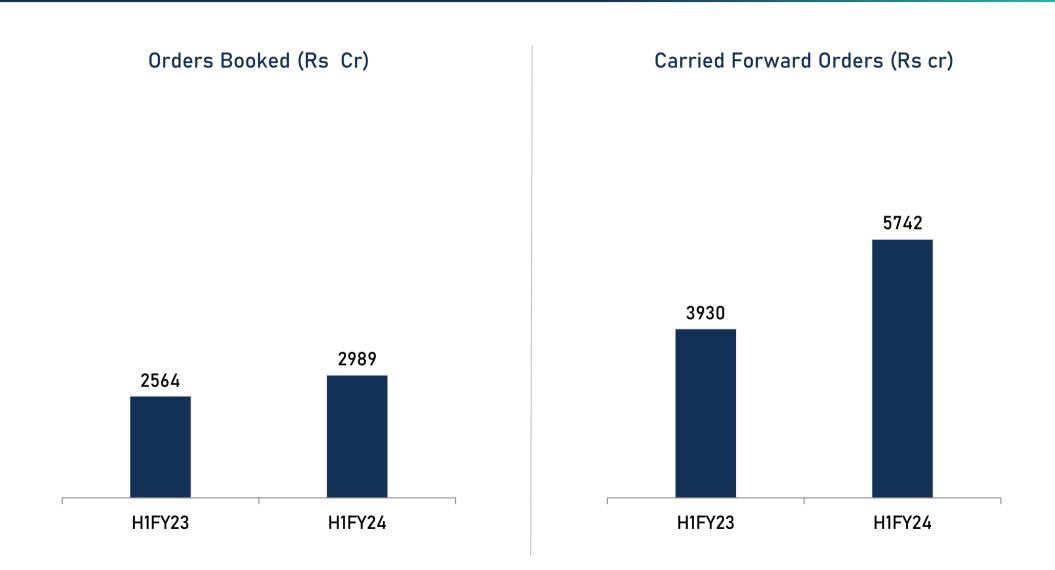


\*Net Positive Cash Position

### Segment 1: EMP and Commercial Air–Conditioning Systems

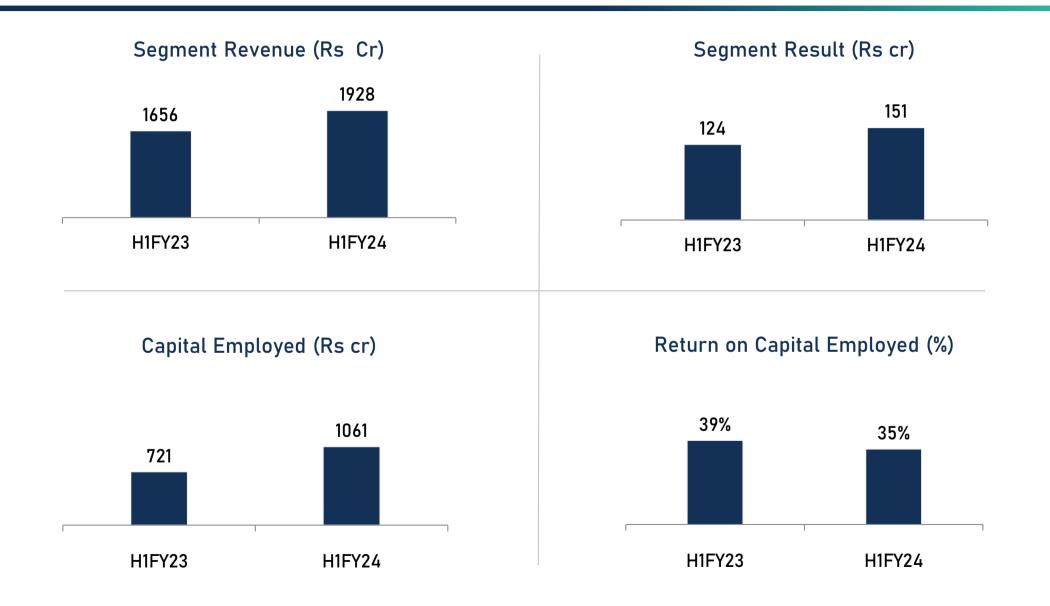


### Segment 1: EMP and Commercial Air–Conditioning Systems





### Segment 2 : Unitary Products



### Segment 3 : Professional Electronics & Industrial Systems





# Thank You